

As of November 2023, the Ultra HD Blu-ray disc ("UHD BD") playback feature is no longer supported in CyberLink PowerDVD 22 and PowerDVD 365.

In the past few years the usage rate of PowerDVD UHD BD media playback features and the required technical support from hardware companies have gradually declined or directly ceased (e.g., since 2020, newly-released PC platforms that use new CPUs and motherboards do not support the hardware requirements for UHD BD playback).

The UHD BD playback process requires not only player software (such as PowerDVD) but also the corresponding hardware and firmware framework (e.g., CPU, GPU, motherboard, BIOS, etc.) to ensure PCs have required DRM content protections. Therefore, if there is any post-market change/update made to the hardware or firmware to cope with the UHD BD requirements, the player software might not be able to reflect such change/update via a software update.

CyberLink works diligently to meet all UHD BD format requirements from the software perspective, however CyberLink has no control over the hardware/firmware vendors. Therefore, it has been very difficult for CyberLink to keep supporting the UHD BD features in PowerDVD in a format-compliant way.

This is a tough decision, but we have decided to cease the UHD BD playback features and the corresponding online authentication in the latest version of PowerDVD 22 and PowerDVD 365 after October, 2023. As a result, UHD BDs will become unplayable in PowerDVD.

If you'd still like to play your UHD BD collection, please consult with your UHD BD content providers and playback device companies for other available playback solutions.

Here are the recommended playback solutions shared by the Blu-ray Disc Association for your reference: <https://us.blu-raydisc.com/hardware/> Please note that the above change doesn't affect the playback feature of Blu-ray discs (1080p Blu-ray video discs) in CyberLink PowerDVD. You can still play Blu-ray discs in the software on compatible platforms.